



Dow Europe GmbH

Bachtobelstrasse 3, P.O. Box
CH-8810 Horgen
Switzerland

Horgen, 1 September 2017

Dear Valued Customer,

We are pleased to announce the successful completion of the merger transaction of The Dow Chemical Company ("Dow") and E. I. du Pont de Nemours and Company ("DuPont"), creating DowDuPont. This historic milestone is the first step toward the intended creation of the Materials Science Company – the new Dow. In approximately 18 months, we expect the Materials Science Division of DowDuPont to become a stand-alone, independent company headquartered in Midland, Mich. and well positioned to be the industry's innovation leader.

The combination of Dow and DuPont Performance Materials' highly complementary portfolios will create significant value for you - our customer. This reflects our continued commitment to being responsive to your needs and seeking news ways to deliver relevant materials innovation. Specifically, you will benefit from:

- **Expanded product offerings.** The combination of Dow's portfolio with DuPont Performance Materials and Dow Corning silicones will result in a wider selection of product offerings and a deeper platform of technology in end markets such as packaging, transportation, infrastructure and consumer care.
- **Improved innovation.** With R&D more focused and closer to our customers, we can build on our rich histories in science and technology-based innovation to become your go-to application development partner.
- **Wider reach.** Together, we will provide greater scale and market relevance to better serve our customers in the places where you want to grow.

For now, there will be no immediate change in the way we do business with you. **Dow and DuPont will operate business as usual**, with customers continuing to purchase and receive products in the same way as before the merger close. All legal entity names, mailing addresses, tax ID numbers and VAT numbers, remit-to information, invoice, bank account and payment information also are unchanged at this time.

Please continue to work with your existing sales, technical and customer service representatives, just as you have in the past. If you have contacts at both companies, please interface with each of them as you have in the past. They will help answer any questions that arise over the next several months, and will keep you informed of any changes. As a general rule, all contracts and terms with customers will remain in effect. Please note that any changes will be driven by the goal of increasing your satisfaction and success, and we intend to provide you with as much advance notice as possible.

In closing, we value your business and your trust as we begin this new chapter of transformation and growth. We remain committed to providing you a reliable supply of high quality products – today, tomorrow and into the future. If you have any questions, please do not hesitate to call your current account manager or customer service representative.

Sincerely,

Javier Constante
Commercial Vice President
Packaging & Specialty Plastics EMEA